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Understanding Where We Live and How We Travel

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Understanding Where We Live and How We Travel:

*The Development of an Online Visual Survey
Tool for Evaluating Preferences in Residential
Neighborhood Choice and Commute.*

Kristina M. Currans

Friday Transportation Seminar

October 17th, 2014

About the Speaker

- Doctoral Student
- Civil Engineering (CE)
- Portland State University

- Dwight D. Eisenhower Fellow
- Advisor: Dr. Kelly Clifton (2010-Present)
- M.S. @ Portland State University (CE, 2013)
- B.S. @ Oregon State University (CE, 2010)

About the Project

Understanding Residential Location Choices for Climate Change and Transportation Decision Making (2011-Present)

Dr. Kelly J. Clifton (PI)

Funded in part:

- Oregon Department of Transportation (ODOT)
- National Institute for Transportation and Communities (NITC)

Introduction

This project includes several surveys which investigate preferences for certain residential environments and trade-offs made when selecting where to live and how to travel.

Objective:

Improve the **representation of neighborhoods** in surveys by developing a **visual tool** to depict objectively-defined neighborhoods for a non-technical audience.

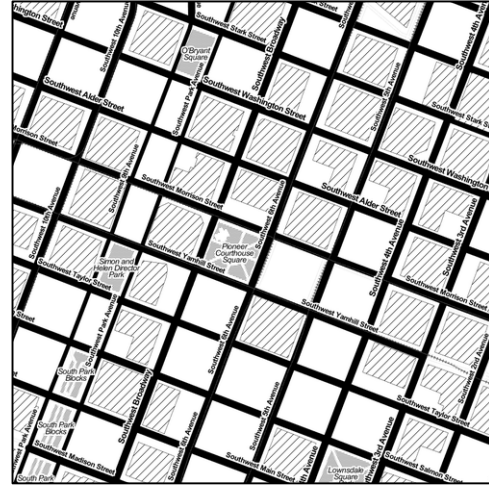
Outline

- How to Describe Neighborhoods
- Developing a Visual Neighborhood Survey Tool
 1. Objectively define neighborhood types
 2. Compile image sets
 3. Validate visual tool
 4. Revise and apply tool in practical surveys
- Conclusions
- Lesson's Learned
- Future Work

How to Describe Neighborhoods

Engineers and planners describe neighborhoods using **discrete attributes**:

- Activity or intersection density
- Curb cuts
- Mixed use
- Floor-to-area ratio
- Lot size







Neighborhood “Bundle”

How to Describe Neighborhoods

People who are not transportation professionals experience neighborhoods as a **bundle**.

One way to depict these complex relationships it through the use of **images**.



Using Images to Depict the Bundle

Depict qualities that are hard to measure^{1,2}:

- Enclosure
- Human Scale
- Architecture

Or difficult to conceptualize²:

- Density
- Entropy

And can relate complex arrangements of characteristics^{1,2}.



¹(Ewing & Handy, 2009); ²(Jansen, 2009)

Using Images to Depict the Bundle¹

- Captures vague concepts
- Help participants appreciate words
- “Enhance the realism of the task”
- Reduce information overload
- Provide interesting comparisons with less fatigue
- May be expected in a society accustomed to imagery
- Ground participants in a similar reality

¹(Jansen, 2009)

Developing the Visual Neighborhood Tool

(1)

Objectively
Define
N'hood

(2)

Create
Image Sets
of N'hood

(3)

Validate
Tool

(4)

Apply Tool
in Surveys

(1) Objectively define neighborhood

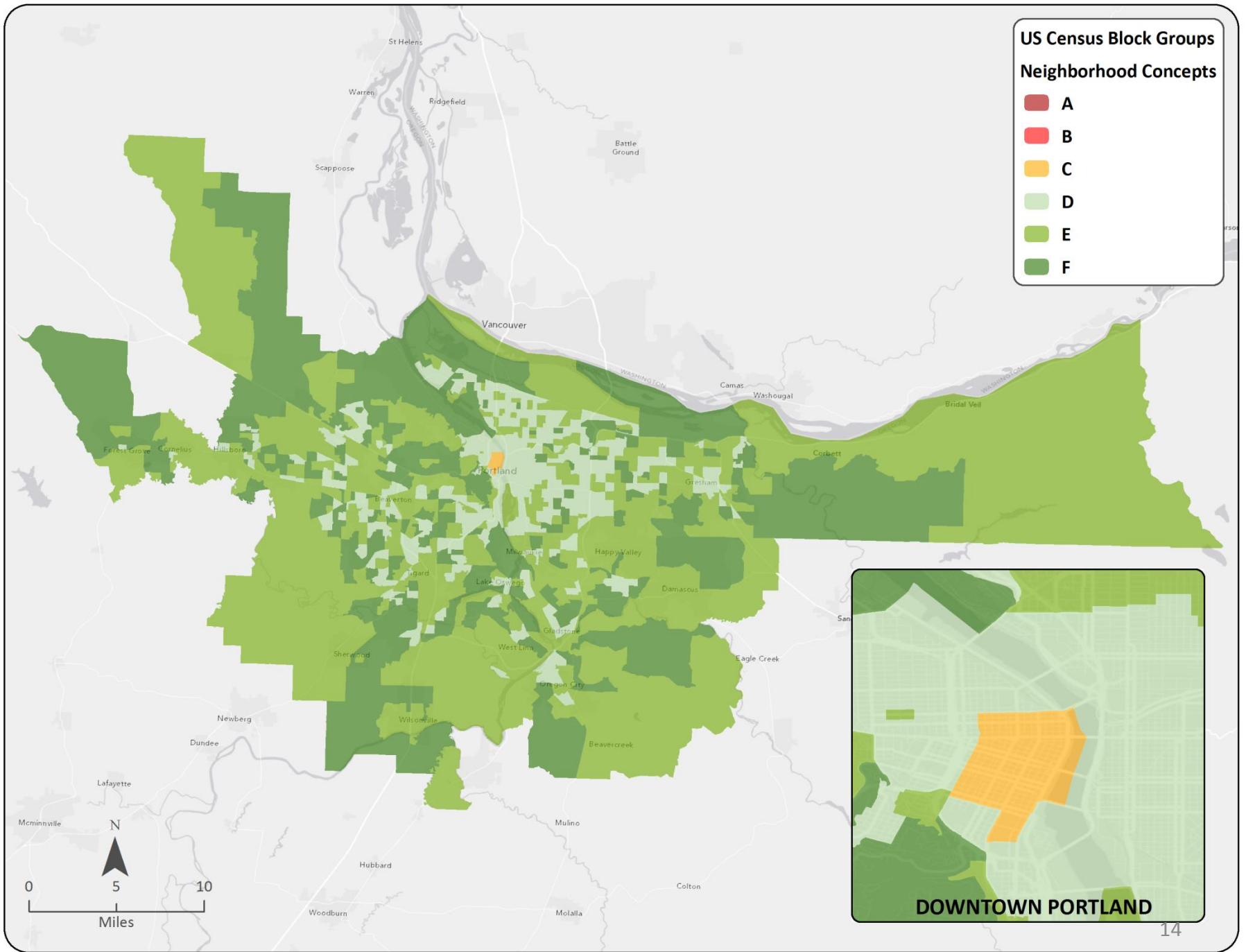
- Quantitatively classify environments into discrete categories
 - Commonly available data (Smart Growth Database¹) to describe the environment
 - Density:** Activity Density
 - Diversity:** 5-Category Employment Entropy
 - Design:** Intersection Density
 - Representing environments found throughout the United States (top 25 highest population MPOs)



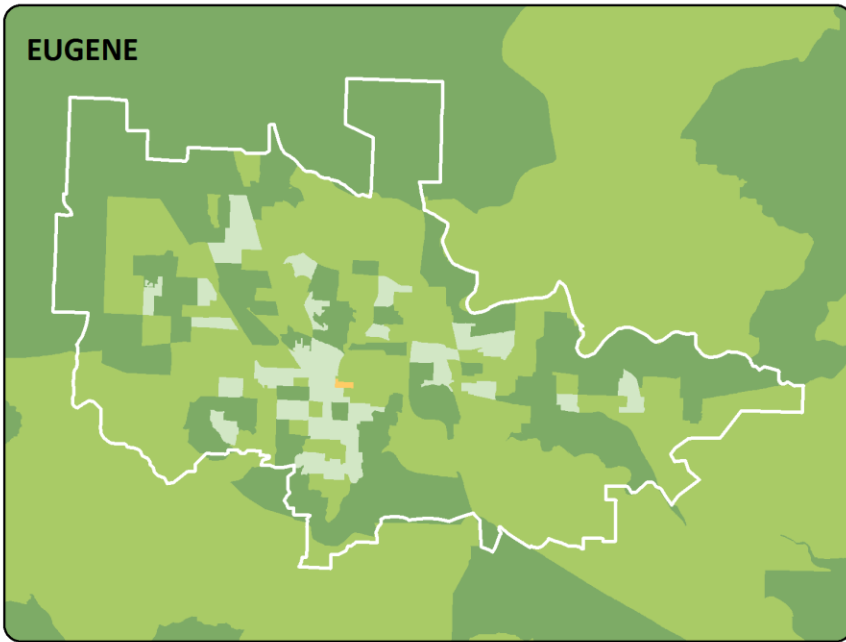
¹(EPA, 2012)

US Census Block Groups Neighborhood Concepts

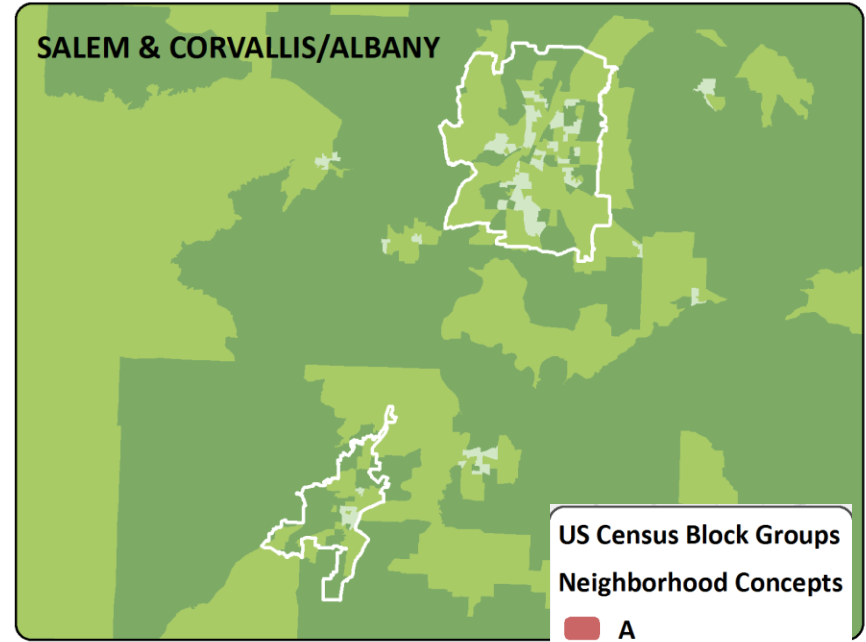
- A
- B
- C
- D
- E
- F



EUGENE



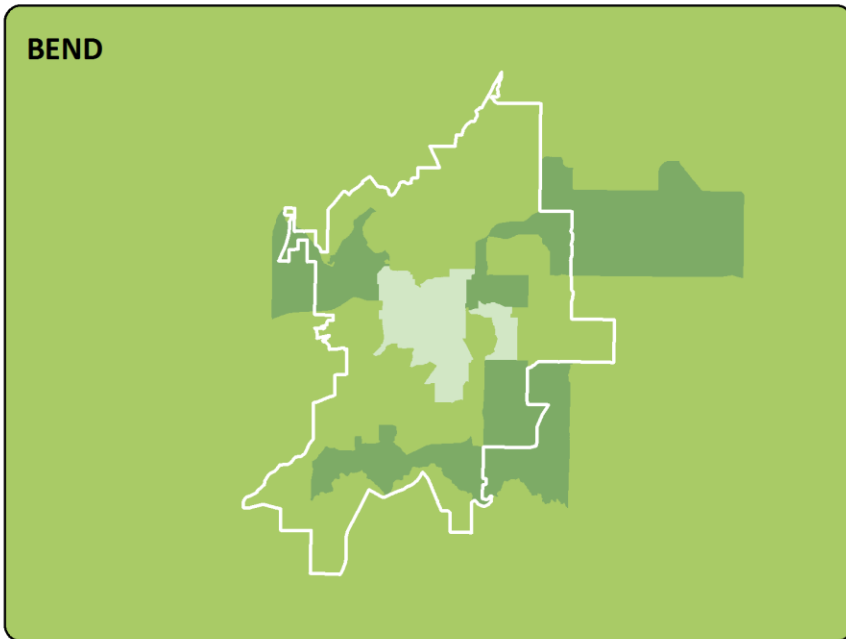
SALEM & CORVALLIS/ALBANY



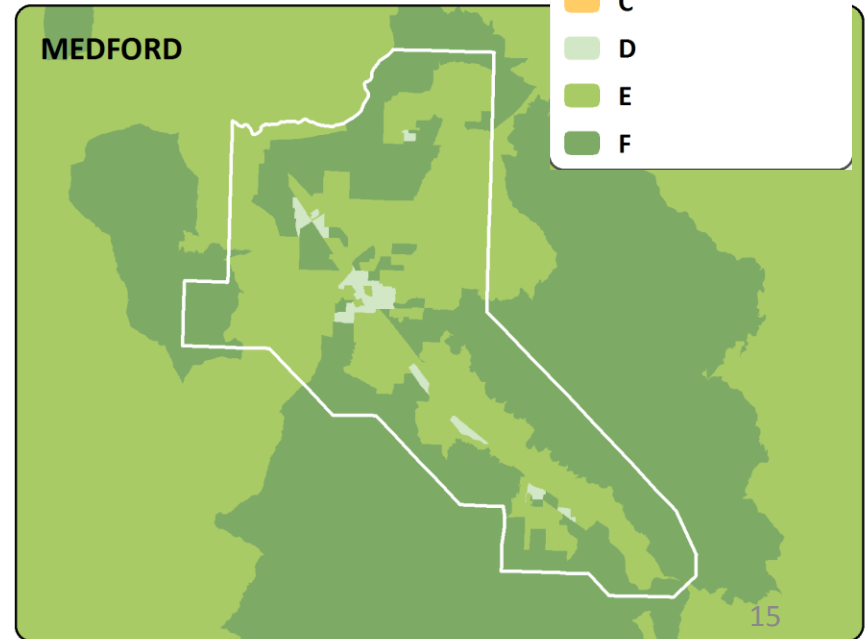
US Census Block Groups Neighborhood Concepts

- A
- B
- C
- D
- E
- F

BEND



MEDFORD



(2) Create Image Sets

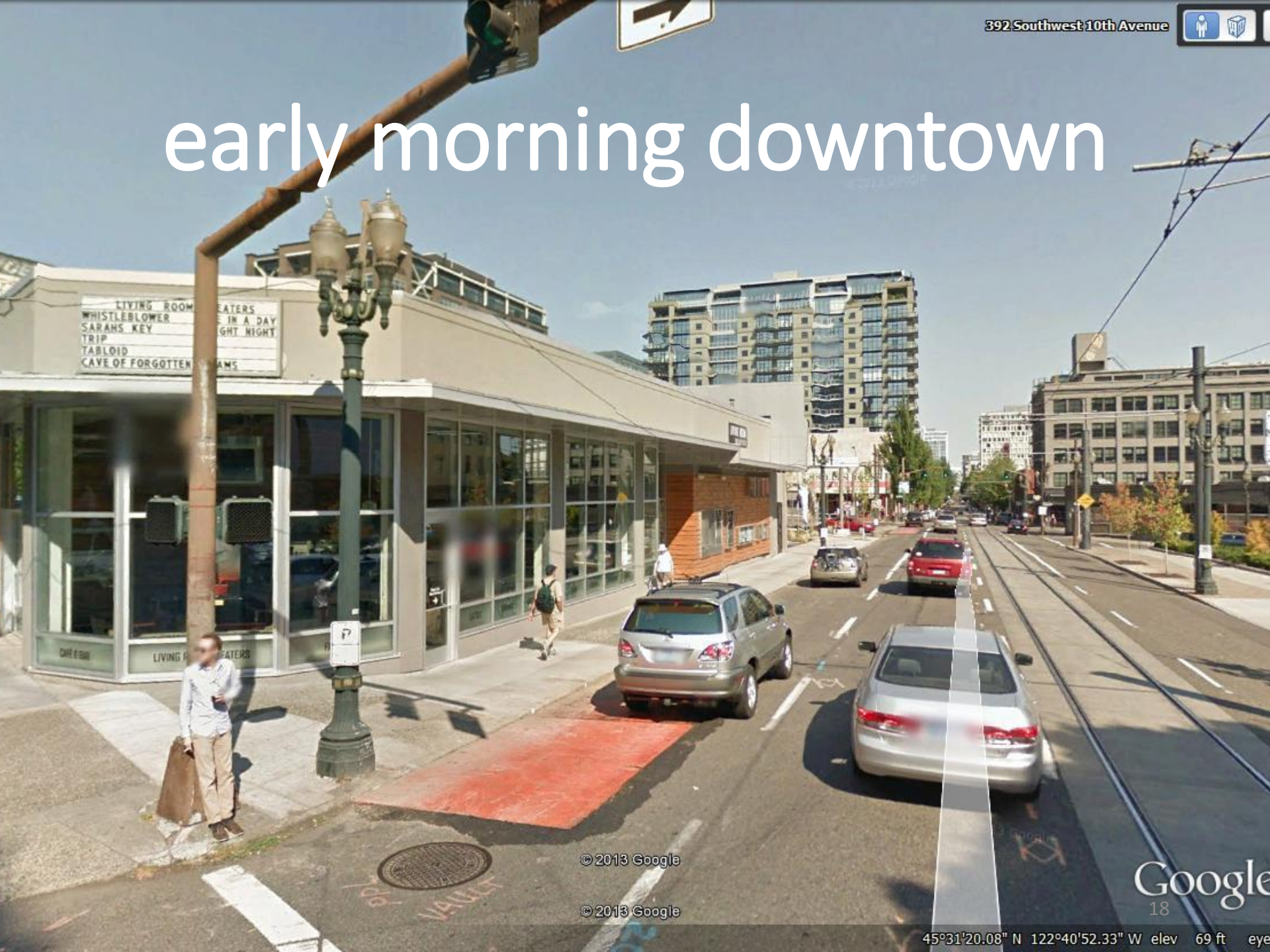
- Collect images of environment located within each neighborhood (Google Earth Streetview, screenshots)
- Integrating images of the residential, transportation, land use, and recreational options
- Portray the neighborhood in the best possible light



(2) Create Image Sets

- Control for the use of images that have:
 - specific cultural significance
 - uniquely identify a particular region
 - explicitly describe a place
 - potentially elicit individual biases

early morning downtown



© 2013 Google

© 2013 Google

Google
18

45°31'20.08" N 122°40'52.33" W elev 69 ft eye

early morning downtown





car-centric viewpoint



adequately depict neighborhood

U.S. 101



continuity of neighborhood

including people



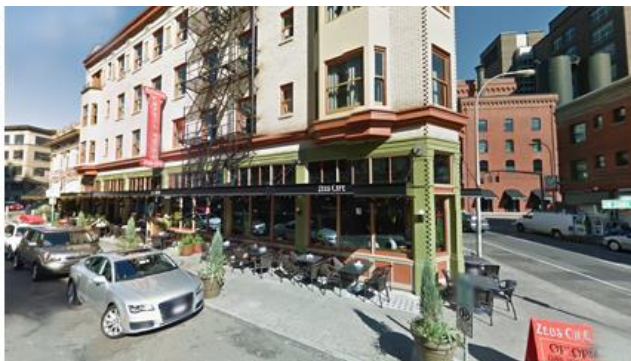
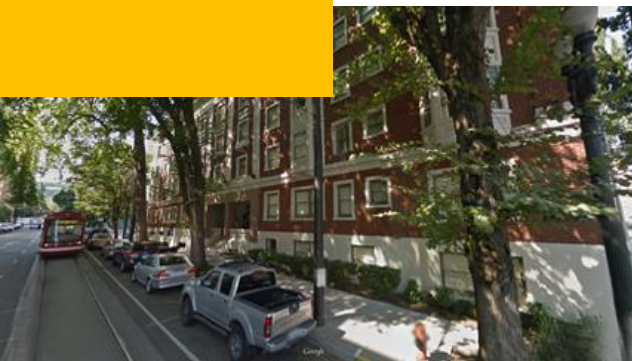
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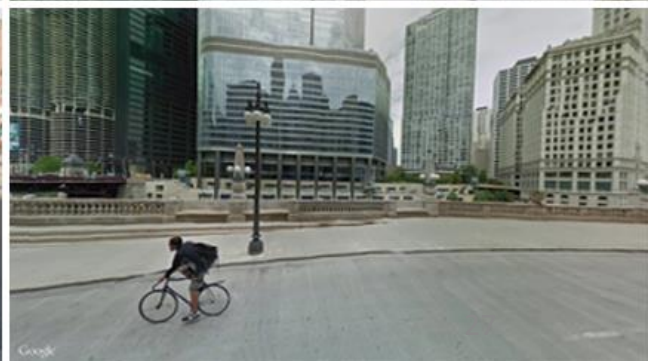
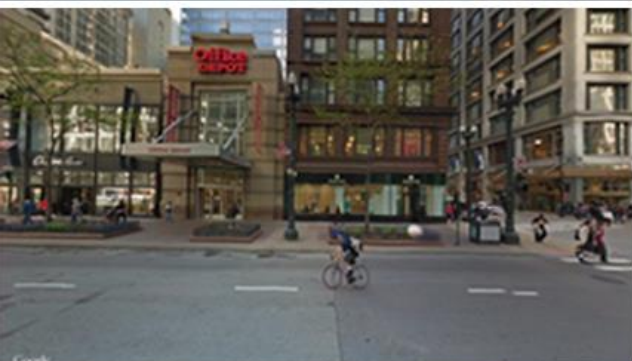
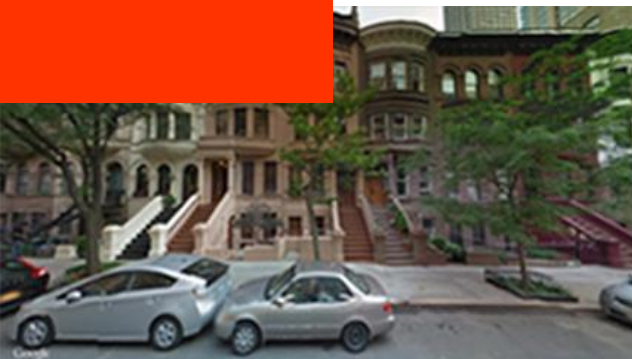
D



C



AB



(3) Validate Image Sets

When using imagery to depict “neighborhood” choices within a survey (and all the characteristics bundled within neighborhood) in what ways are respondents grounded in the same reality?

- What differences in characteristics of neighborhood do respondents see?
- Do respondents generally see the same differences?

(3) Validate Image Sets

Present two slideshows
representing two
neighborhood concepts

Based on your general impressions of these neigh

likely to have:

Neigh

od B



No
Difference/
Cannot
Distinguish



larger private yards

a greater variety in types of
dwelling (single-family
structure, apartment building,
duplex, etc.)

larger residential living spaces

better accommodations for car

closer proximity
shopping and
establ

better access to
shopping centers a

Rank neighborhood for 13
different characteristics

Characteristics of Neighborhood

- larger private yards
- a greater variety in types of dwelling
- larger residential living spaces
- closer proximity to local shopping and/or retail establishments
- better access to parks and/or outdoor recreational facilities
- better access to regional shopping centers and/or big box stores
- greater population density
- a greater variety of transportation options
- better accommodations for car ownership
- a greater ease for finding parking spaces
- better public transportation service
- better walking environments
- better streets to ride a bicycle for transportation

(3) Validate Image Sets

- Respondents saw differences in density
- Hard to portray transportation network in static images
- Suggests images be supplemented with text to distinguish variation in attributes
- Very urban (A, B, C) and very exurban (E, F) concepts are harder to differentiate
- “Priming-the-pump” is very important

(4) Revise and Apply Tool

Stated-Choice Experiments (SCE) are intended to allow respondents to evaluate **hypothetical** scenarios consisting of various alternatives and attributes describing each alternative.

Benefits:

- Supplement revealed preference data & methods
- Evaluate alternatives that do not yet exist
- Access the trade-offs that respondents make
- Investigate variation in utility for different market segments
- Applied within larger travel demand models

Your Trip:	CAR TOLL ROAD	CAR NO TOLL
Travel time to work	45 min.	70 min.
Time variability	± 1 min.	± 1 min.
Toll (one way)	\$6.00	free
Pay toll if you leave between these times (otherwise free)	6:30-9:00 am	—
Fuel cost (per day)	\$6.00	\$12.00
Parking cost (per day)	\$20.00	\$10.00

Your Trip:	BUSWAY	TRAIN
Total time in the vehicle (one way)	30 min.	30 min.
Time from home to your closest stop	Walk 25 min. Car/Bus 8 min.	Walk 5 min. Car/Bus 4 min.
Time to your workplace from the closest stop	Walk 25 min. Bus 8 min.	Walk 5 min. Bus 4 min.
Frequency of service	Every 25 min.	Every 5 min.
Return fare (per day)	\$3.00	\$3.00



Games 1

Make your choice given the route features presented in this table, thank you.

	Details of Your Recent Trip	Road A	Road B
Time in free-flow traffic (mins)	20	24	10
Time slowed down by other traffic (mins)	10	5	12
Travel time variability (mins)	+/- 5	+/- 6	+/- 4
Running costs	\$ 2.00	\$ 2.20	\$ 1.60
Toll costs	\$ 3.00	\$ 4.80	\$ 0.00

If you make the same trip again,
which road would you choose?

☐ Current Road

☐ Road A

☐ Road B

If you could only choose between the 2
new roads, which road would you choose?

☐ Road A

☐ Road B


Go to Game 2 of 16



Neighborhood and Commute Trade-offs

“Of the two options presented, please select the most appealing to you:”



Central District	
Multifamily units in high-rises (500 sq. feet)	
Predominately renters	
Retail, services, & entertainment located within a maximum of 1/8 mile	
Off-street parking (paid, secure)	
High public transit access to regional centers	
Commute Characteristics	
 Public Transit	 15 Minutes




Urban Residential District	
Multifamily units in mid-rises (750 sq. feet)	
Mix of renters and owners	
Retail, services, & entertainment located within a maximum of 1/4 mile	
Off-street parking (paid, secure)	
Reasonable public transit access to regional centers	
Commute Characteristics	
 Bike or Walk	 30 Minutes



Neighborhood and Commute Trade-offs

- Summer 2014
- Administered in Qualtrics
- Supplement with desired attribute descriptions



Central District	
Multifamily units in high-rises (500 sq. feet)	
Predominately renters	
Retail, services, & entertainment located within a maximum of 1/8 mile	
Off-street parking (paid, secure)	
High public transit access to regional centers	
Commute Characteristics	
 Public Transit	 15 Minutes



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Reasonable public transit access to regional centers	
Commute Characteristics	
 Bike or Walk	 30 Minutes

Neighborhood and Commute Trade-offs

- “Cards” with neighborhood images and commute options
- Images are hosted on the web, and linked within survey
- Allow users to examine photos



A 3x3 grid of nine photographs showing various urban scenes in the Central District, including streets with cars, buildings, a canal with a bridge, and public spaces.

Central District

Multifamily units in high-rises
(500 sq. feet)

Predominately renters

Retail, services, & entertainment
located within a maximum of 1/8 mile


Off-street parking
(paid, secure)

High public transit access
to regional centers

Commute Characteristics

 Public Transit

 15 Minutes



A 3x3 grid of nine photographs showing various urban scenes in the Urban Residential District, including streets with cars, buildings, a park area, and public spaces.

Urban Residential District

Multifamily units in mid-rises
(750 sq. feet)


Mix of renters and owners


Retail, services, & entertainment
located within a maximum of 1/4 mile

Off-street parking
(paid, secure)

Reasonable public transit access
to regional centers

Commute Characteristics

 Bike or Walk

 30 Minutes

Future Work & Lesson's Learned

Conclusions

- Developed a set of national and objectively defined neighborhood types
- Constructed visuals representing neighborhoods available in Oregon
- Constructed a hypothetical visual tool for neighborhoods not yet available in Oregon
- Using visual tools to describe complex, multidimensional topics help get respondents on the same page

Lesson's Learned

- Pilot surveys indicated importance of “priming the pump” on any elements you want to distinguish
 - Mentioning important neighborhood elements early on in survey
 - Supplementing photo sets with text or description
- Respondents had difficulty seeing differences in transportation networks
- Very urban and very exurban concepts are harder to differentiate

Future Work

- What is the impact of a single photo on the overall understanding of a photo set?
- How do people with different backgrounds (sociodemographic and economic characteristics and preferences) see the visuals differently?
- Analyze results of stated and revealed preference surveys
 - Residential neighborhood and commute trade-offs
- Incorporate visual tool into other surveys to represent neighborhood types

Acknowledgements

%&^*~ Happy Birthday, Adam @ PBOT! ~*^&%

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Steven R. Gehrke

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